Geriatrics/‘What Matters Most’ Consult Clinic; Geriatric Primary Care (GeriPACT); Primary Care (PACT)

Consult for Geriatrics Consultation Clinic or regular scheduled primary care follow-up visit

(Optional)
RN/SW pre-visit call
Or
Patient Packet Mailed

PPC Conversation (Step 1)

- Provider (ARNP/PA/MD/DO) leads conversation OR other team member (RN, SW, Pharm D, LPN, Whole Health Coach) completes prior to regular scheduled Primary Care/Consult clinic
- PPC framework guides consultation/conversation

Documentation
PPC 5 core elements (including the ‘One Thing’) templated and integrated in
- Unique note title (‘Patient Health Priorities’)
- Consultation note
- GeriPACT outpatient visit note

Care Alignment (Step 2)
(Optional approaches)
- Alert PCP or other providers/PACT members to PPC health priorities note
- Insert the national ‘Age-Friendly 4M’s template’ as a way to organize recommendations
- Email/Teams message critical members of care team (i.e., PCP, Specialists, Therapists) with considerations and open conversation for trials of med start/stop and/or therapies

Follow Up
(Optional approaches)
- RN/SW phone follow up to check-in on questions; alignment and impressions of encounter
- After Visit Summary summarizing key points of conversation and/or one thing for Veteran
- Encourage patients to advocate for the identified priorities in other health care visits/settings/clinicians

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