Non-geriatrics Specialty Clinic

Specialty Clinic (ex: Heart Failure; Renal; Liver Failure)

(Optional)
RN/SW pre-visit call
Or
Patient Packet Mailed

PPC Conversation (Step 1)

• Specialty Provider (ARNP/PA/MD/DO) or Team member (SW, PharmD, RN, LPN, Whole Health Coach) leads conversation
• PPC framework guides consultation/conversation

Documentation
PPC 5 core elements (including the ‘One Thing’) template integrated into
• Unique note title (‘Patient Health Priorities’)
• Consultation note

Care Alignment (Step 2)
(Optional approaches)
• Insert the national ‘Age-Friendly 4M’s template’ as a way to organize recommendations
• Alert PCP or other providers/PACT members to health priorities note or consult note
• Email/Teams message critical members of care team (i.e., PCP, Specialists, Therapists) with considerations and open conversation for trials of med start/stop and/or therapies

Follow Up
(Optional approaches)
• RN/SW phone follow up to check-in on questions; alignment and impressions of encounter
• After Visit Summary summarizing key points of conversation and or/one thing
• Encourage patients to advocate for the identified priorities in other health care visits/settings/clinicians

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